

Decisions of Cabinet – 15 June 2011	
Agenda Item 5	
Report	Report of the Cabinet Members for: Education, Children and Families; Adults; Community Safety and Cohesion; and Health – Safeguarding in Barnet
Called in by	Councillor Alison Moore
Recommendation, Reason and Objective	<p>Recommendation 1.4:-</p> <p>That the agreed safeguarding procurement standards are put into effect</p> <p>Reason:-</p> <p>To ask questions about the procurement standards and resources.</p> <p>Objective:-</p> <p>To refer back to Cabinet to add a recommendation about ensuring sufficient resources are put in place to the proper monitoring of contracts and services where those services are being provided to vulnerable adults and children.</p>

Decisions of Cabinet – 15 June 2011	
Agenda Item 6	
Report	Report of the Interim Leader of the Council in collaboration with the Cabinet Member for Resources and Performance – Draft Corporate Plan 2011-13
Called in by	Councillor Alison Moore
Recommendation, Reason and Objective	<p>Recommendations:- 1.1</p> <p>Reason:-</p> <p>To ask about the targets / strategic objectives that have been set specifically:</p> <ul style="list-style-type: none"> • Delivery of customer services transformation programme <ul style="list-style-type: none"> – the plan for customer services includes enabling increased self-service / reducing the amount of customer contact on the phone, but the Residents' Perception Survey shows that most residents prefer to contact the council by phone. How can the plan for customer services be said to be designing and delivering services around customers' needs, or providing the best possible customer experience?

	<ul style="list-style-type: none"> • Decrease overall levels of household waste whilst increasing the proportion of waste being re-cycled <ul style="list-style-type: none"> - Last year the target for % of household waste sent for re-use, re-cycling or composting was 40%. The target in the Corporate Plan this year is lower at 34% Barnet's performance in 2009/10 was 33.07%, and in 2010/11 was 31.3% - why has the target been set so low given the imperative to increase performance on this measure? • Ensure that effective and efficient housing advice and assistance is provided to residents in housing need <ul style="list-style-type: none"> - The target set in the Corporate Plan is less than 250 short-term nightly purchased temporary accommodation when the previous outturn was around 200 – why has a higher (worse) target been set? - The target for homeless acceptances is set as fewer than 300 – the previous outturn was around 250 – why has a higher (worse) target been set? • Create the conditions for children to develop skills and acquire knowledge to lead successful adult lives <ul style="list-style-type: none"> - The NEET target has been set maintaining the 5 of NEETs below 4.3% when last year the outturn / target was 3.6% - why has the target been set higher (worse)? <p>Objective:- To refer the plan back to Cabinet for re-consideration on target setting.</p>
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Decisions of Cabinet Resources Committee – 29 June 2011	
Agenda Item 5	
Report	Report of the Cabinet Members for: Resources and Performance; and Customer Access and Partnerships – New Support and Customer Services Organisation Business Case
Called in by	Councillor Alison Moore
Recommendation, Reason and Objective	<p>Recommendations 1.1 and 1.2:-</p> <p>Reason:-</p> <p>To ask about service specification (no detail on what the council want the service to look like), risk (weaknesses in</p>

	<p>contract management need to be addressed before procurement proceeds; while support has been procured to help with designing output specification, the business case provides hardly any detail on what the administration wants the service to look like), financial data (concerns over the robustness of the financial projections have not been addressed), and equalities issues (the EIA that has been completed is for staff – what about residents?).</p> <p>Objective:-</p> <p>To refer back to Cabinet to delay the competitive dialogue process while more work is done to address each of these issues, including service specification.</p>
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Decisions of Cabinet Resources Committee – 29 June 2011	
Agenda Item 10	
Report	Graham Park Area Regeneration Project Report of the Leader of the Council
Called in by	Councillor Jack Cohen
Recommendation, Reason and Objective	<p>Recommendation 1</p> <p>Reason :-</p> <p>To seek an explanation from the Leader of the Council why it is necessary for the Council to defer the costs, and to refer the item back to give consideration for the monies to be secured by other means for example by the parent company of the developer partner</p>